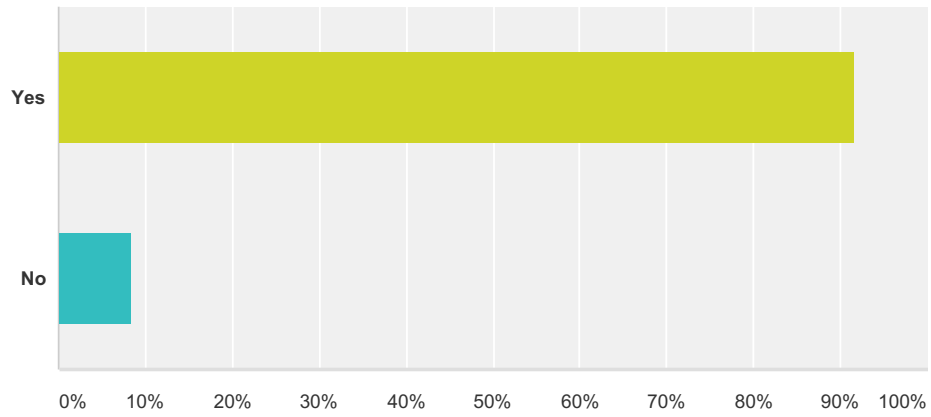


Q1 Do you own a library card?

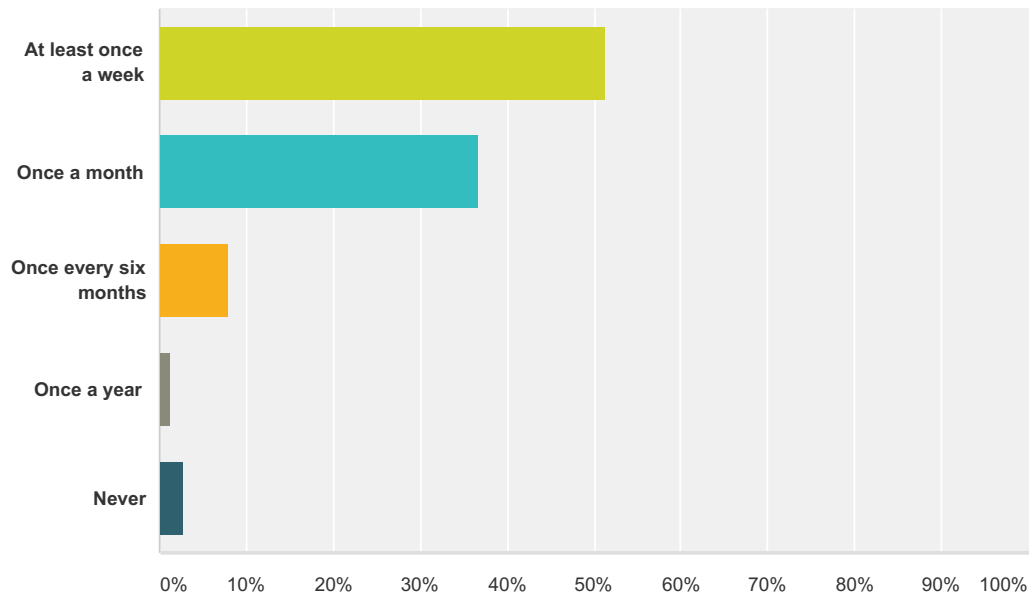
Answered: 229 Skipped: 1



Answer Choices	Responses
Yes	91.70% 210
No	8.30% 19
Total	229

Q2 How often do you visit the library?

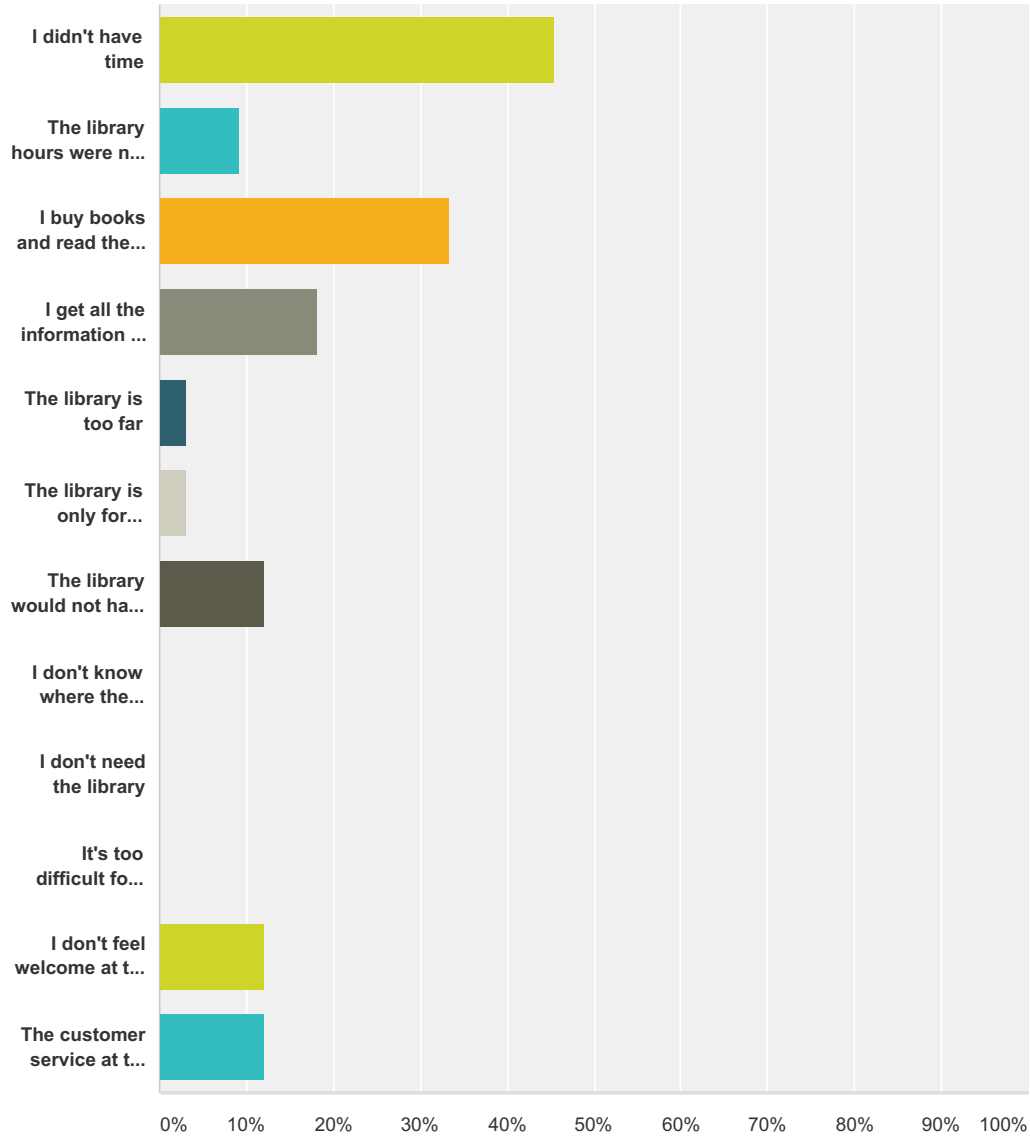
Answered: 228 Skipped: 2



Answer Choices	Responses
At least once a week	51.32% 117
Once a month	36.84% 84
Once every six months	7.89% 18
Once a year	1.32% 3
Never	2.63% 6
Total	228

Q3 If you have not visited the library in the last year, which of the following reasons describes why. (check all that apply)

Answered: 33 Skipped: 197

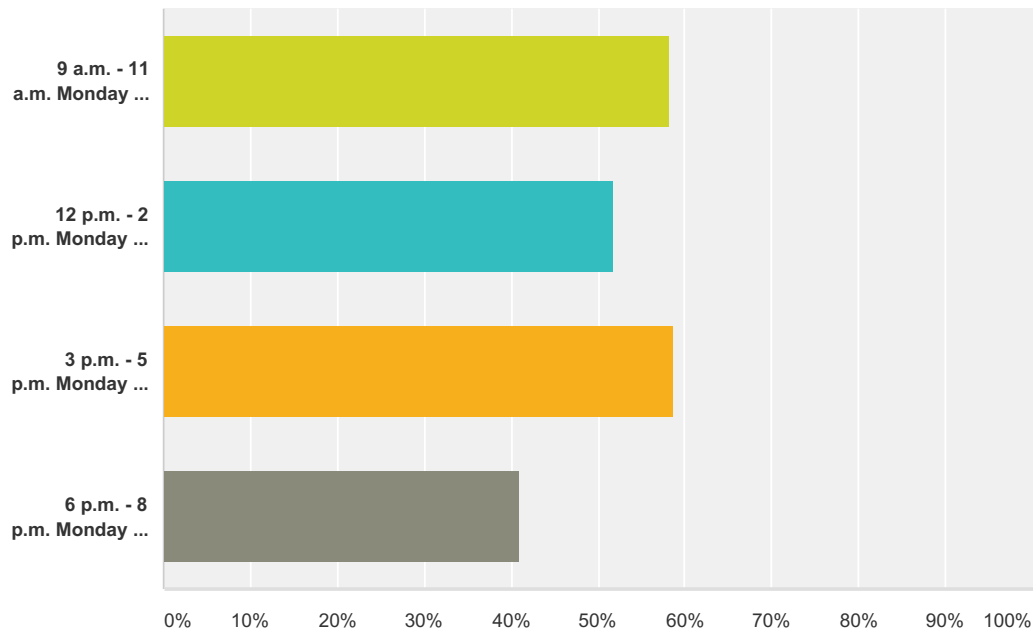


Answer Choices	Responses
I didn't have time	45.45% 15
The library hours were not convenient	9.09% 3
I buy books and read them at home	33.33% 11
I get all the information I need elsewhere	18.18% 6
The library is too far	3.03% 1
The library is only for children	3.03% 1

The library would not have what I need	12.12%	4
I don't know where the library is	0.00%	0
I don't need the library	0.00%	0
It's too difficult for me to get to the library	0.00%	0
I don't feel welcome at the library	12.12%	4
The customer service at the library isn't very good	12.12%	4
Total Respondents: 33		

Q4 What time do you use the library? (check all that apply)

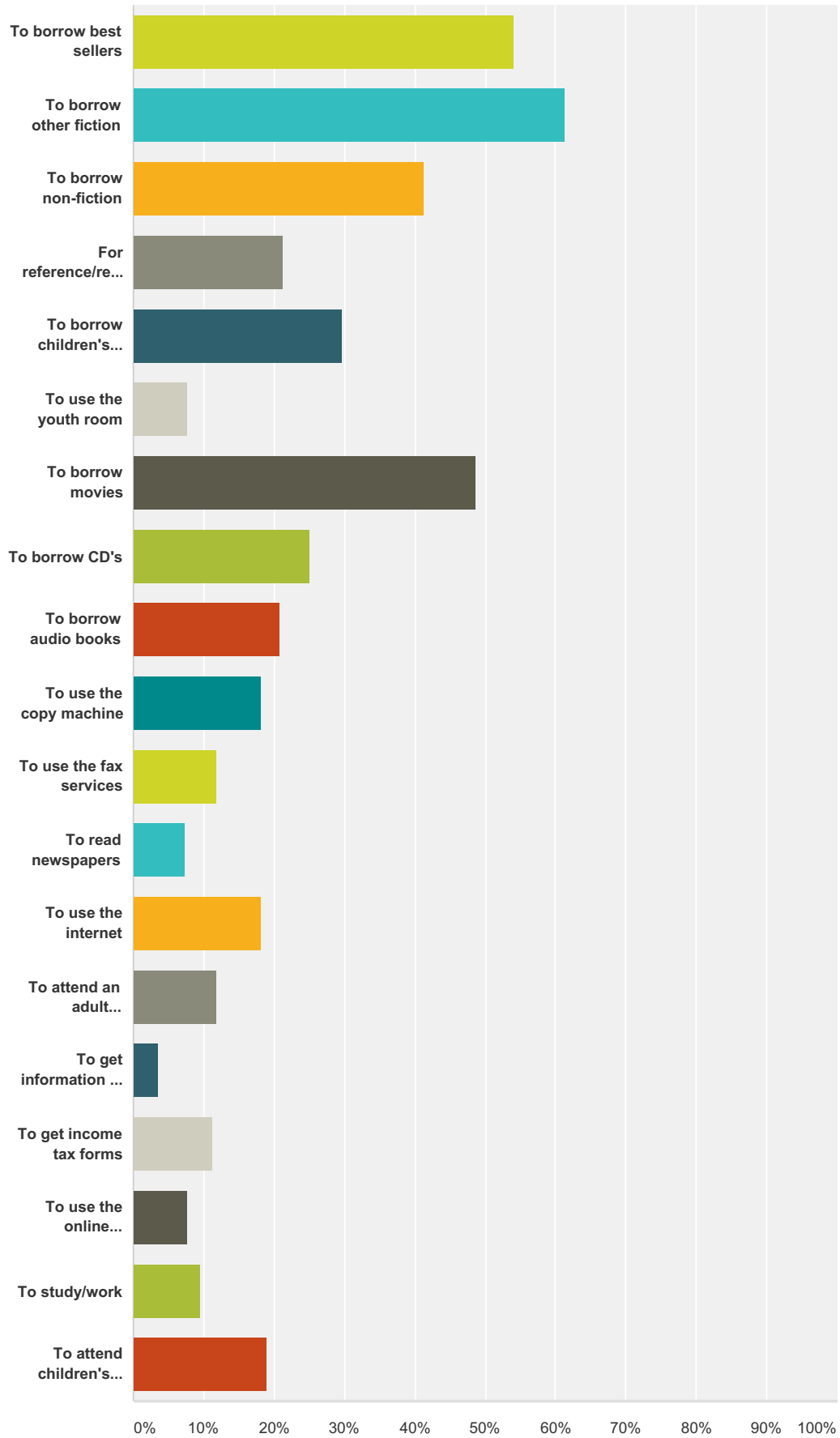
Answered: 220 Skipped: 10



Answer Choices	Responses
9 a.m. - 11 a.m. Monday - Saturday	58.18% 128
12 p.m. - 2 p.m. Monday - Saturday	51.82% 114
3 p.m. - 5 p.m. Monday - Friday	58.64% 129
6 p.m. - 8 p.m. Monday - Thursday	40.91% 90
Total Respondents: 220	

Q5 What are your main reasons for using the library? (check all that apply)

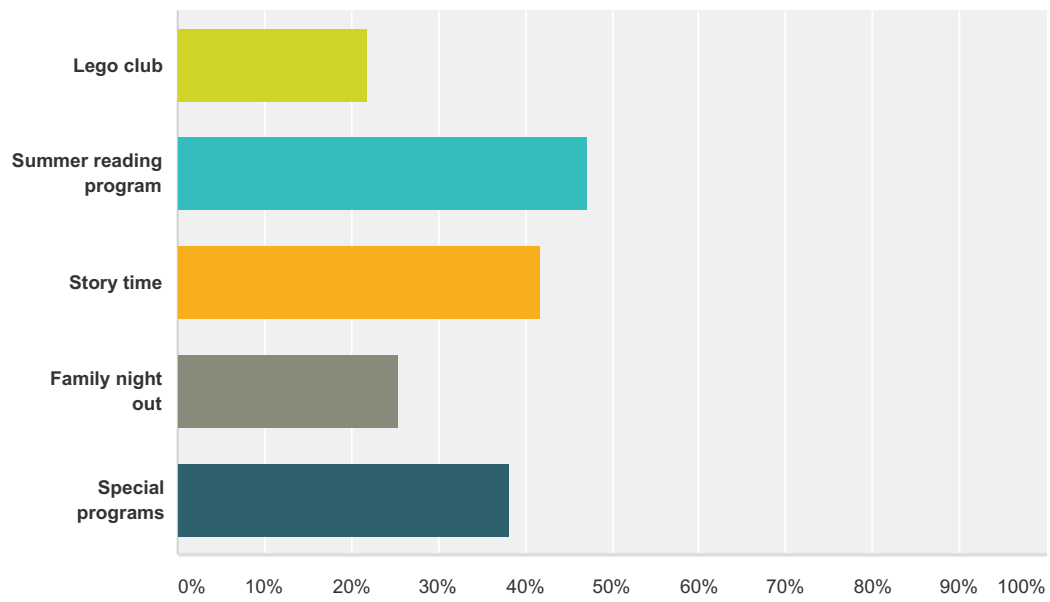
Answered: 220 Skipped: 10



Answer Choices	Responses	
To borrow best sellers	54.09%	119
To borrow other fiction	61.36%	135
To borrow non-fiction	41.36%	91
For reference/research	21.36%	47
To borrow children's books	29.55%	65
To use the youth room	7.73%	17
To borrow movies	48.64%	107
To borrow CD's	25.00%	55
To borrow audio books	20.91%	46
To use the copy machine	18.18%	40
To use the fax services	11.82%	26
To read newspapers	7.27%	16
To use the internet	18.18%	40
To attend an adult programming activity	11.82%	26
To get information for home/car repairs	3.64%	8
To get income tax forms	11.36%	25
To use the online databases	7.73%	17
To study/work	9.55%	21
To attend children's programs	19.09%	42
Total Respondents: 220		

Q6 Which children's programs have you attended in the last year?

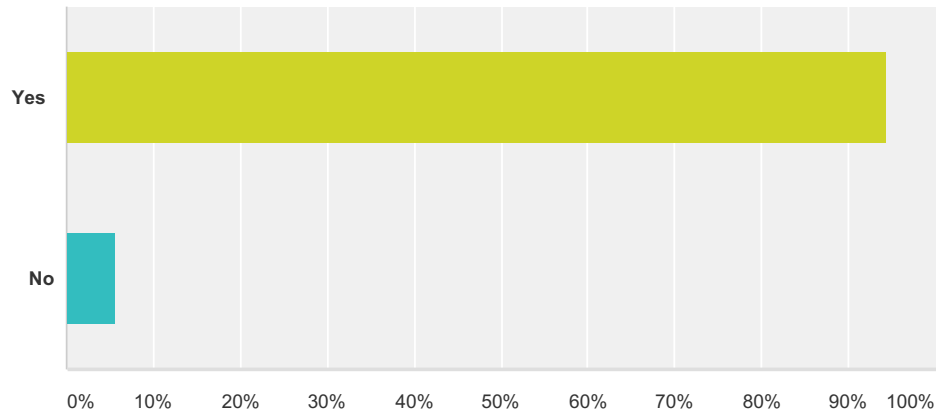
Answered: 55 Skipped: 175



Answer Choices	Responses
Lego club	21.82% 12
Summer reading program	47.27% 26
Story time	41.82% 23
Family night out	25.45% 14
Special programs	38.18% 21
Total Respondents: 55	

Q7 On your last visit did you find what you were looking for?

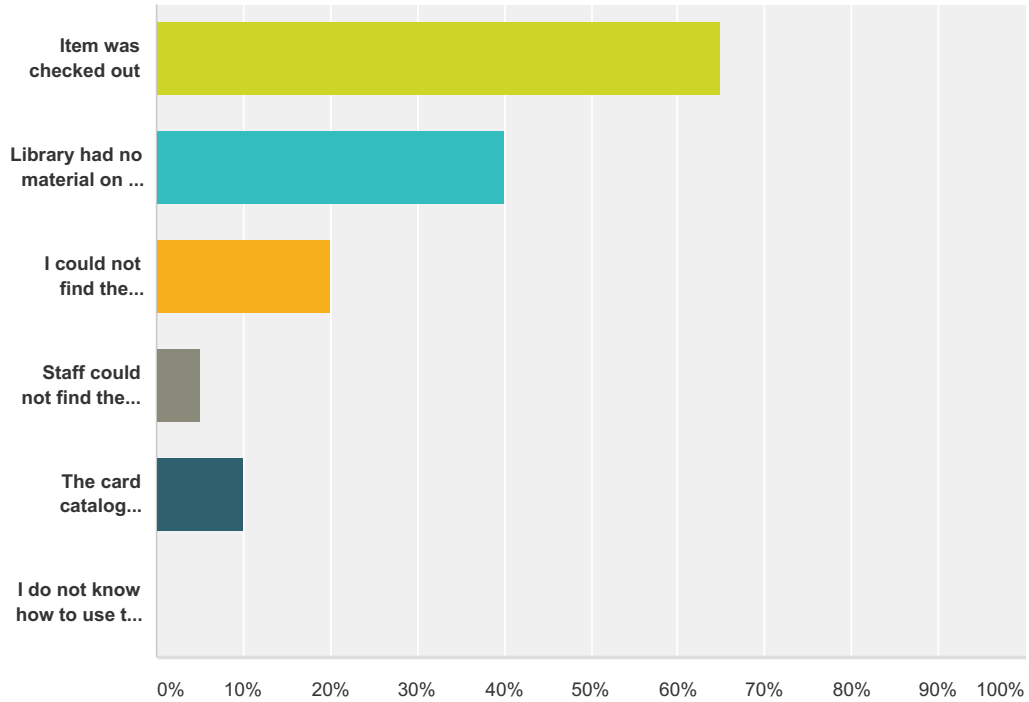
Answered: 216 Skipped: 14



Answer Choices	Responses
Yes	94.44% 204
No	5.56% 12
Total	216

Q8 If no, please mark the reasons why you did not get what you were looking for on your last visit. (check all that apply)

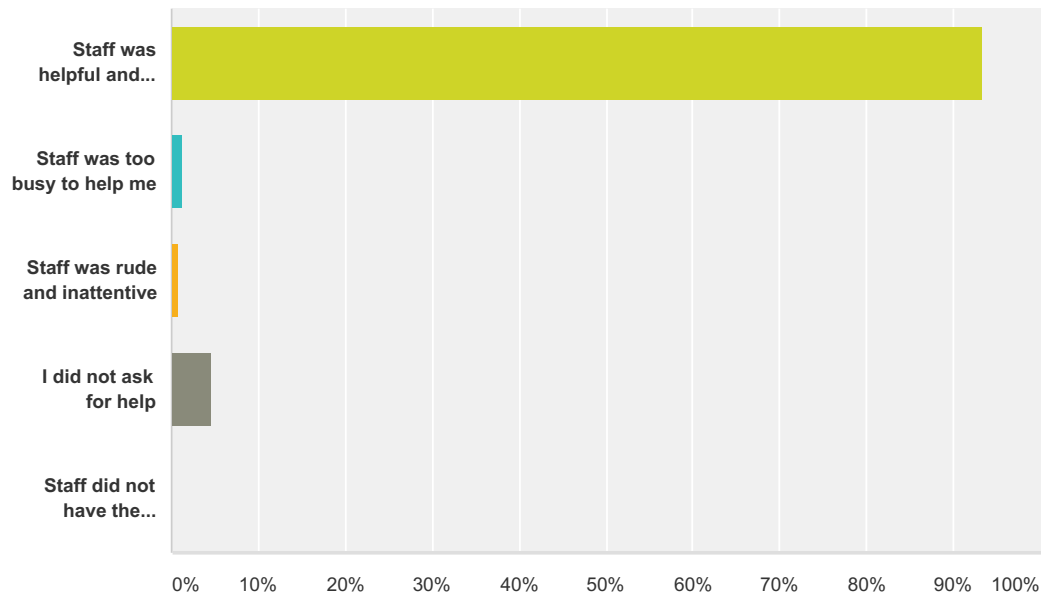
Answered: 20 Skipped: 210



Answer Choices	Responses
Item was checked out	65.00% 13
Library had no material on the subject	40.00% 8
I could not find the material	20.00% 4
Staff could not find the material	5.00% 1
The card catalog computers were all in use	10.00% 2
I do not know how to use the card catalog	0.00% 0
Total Respondents: 20	

Q9 Please Describe the service of the library staff.

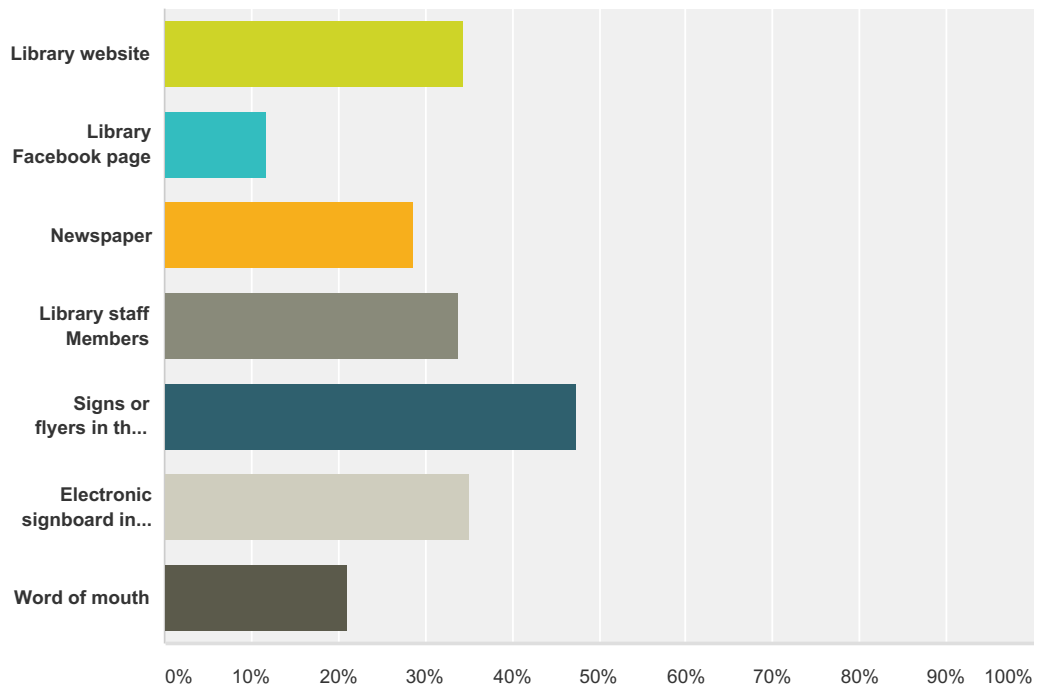
Answered: 222 Skipped: 8



Answer Choices	Responses
Staff was helpful and pleasant	93.24% 207
Staff was too busy to help me	1.35% 3
Staff was rude and inattentive	0.90% 2
I did not ask for help	4.50% 10
Staff did not have the knowledge to help me	0.00% 0
Total	222

Q10 How do you find out about what is happening at the library?

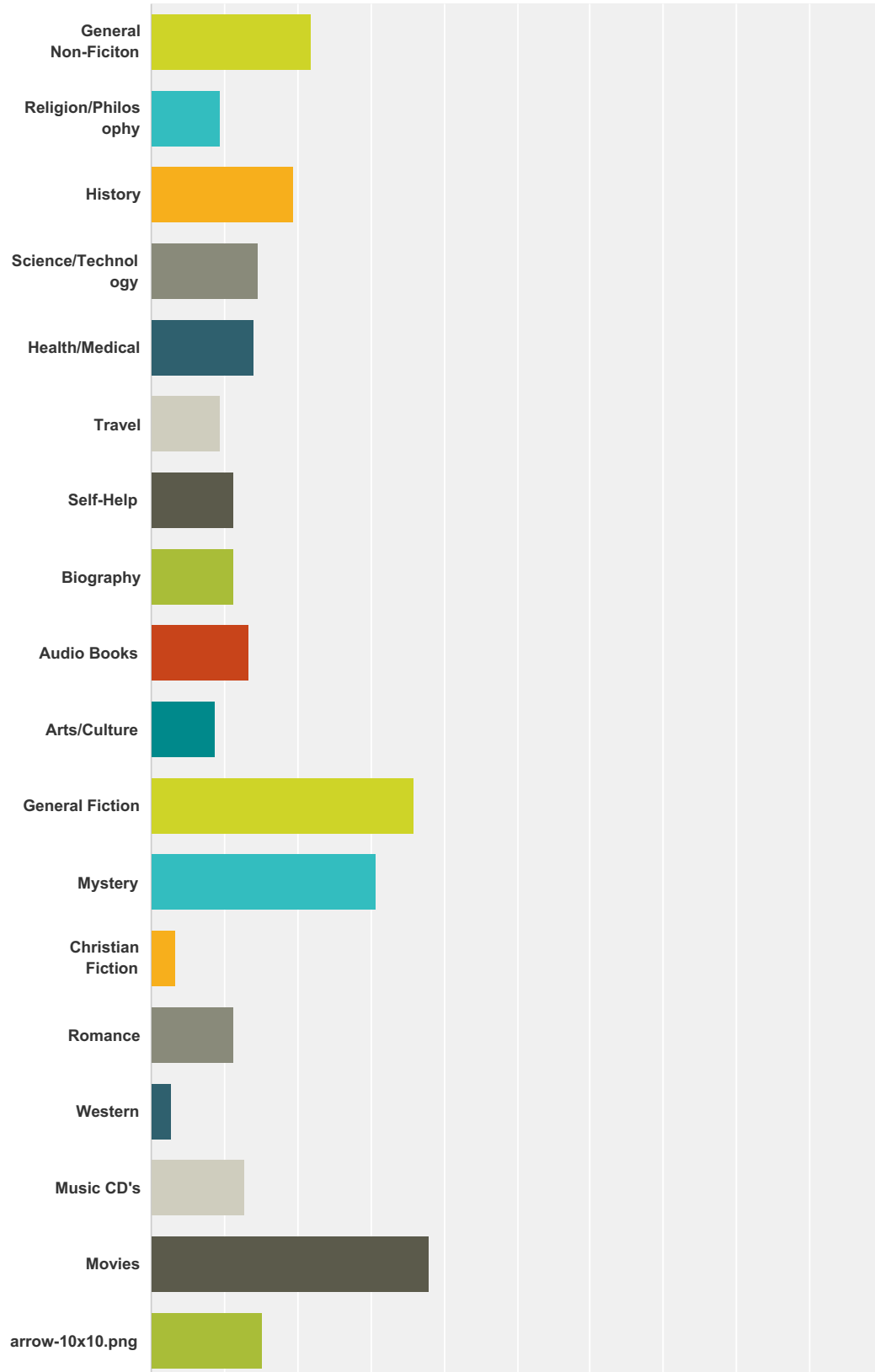
Answered: 171 Skipped: 59

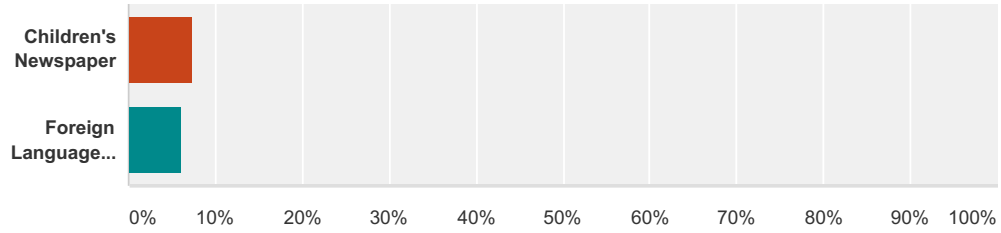



Answer Choices	Responses
Library website	34.50% 59
Library Facebook page	11.70% 20
Newspaper	28.65% 49
Library staff Members	33.92% 58
Signs or flyers in the library	47.37% 81
Electronic signboard in front of the library	35.09% 60
Word of mouth	21.05% 36
Total Respondents: 171	

Q11 Please check all areas in which you would like to see the library's collection improved, expanded or updated.

Answered: 150 Skipped: 80

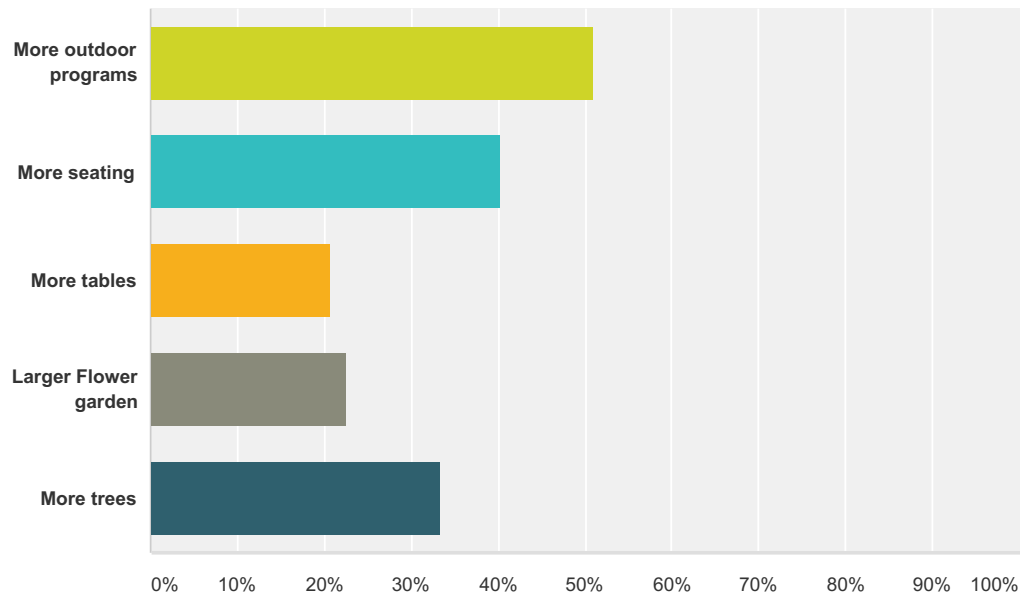




Answer Choices	Responses	
General Non-Ficton	22.00%	33
Religion/Philosophy	9.33%	14
History	19.33%	29
Science/Technology	14.67%	22
Health/Medical	14.00%	21
Travel	9.33%	14
Self-Help	11.33%	17
Biography	11.33%	17
Audio Books	13.33%	20
Arts/Culture	8.67%	13
General Fiction	36.00%	54
Mystery	30.67%	46
Christian Fiction	3.33%	5
Romance	11.33%	17
Western	2.67%	4
Music CD's	12.67%	19
Movies	38.00%	57
	15.33%	23
Children's Newspaper	7.33%	11
Foreign Language Materials	6.00%	9
Total Respondents: 150		

Q12 How would you like to see the library's Green Space improved?

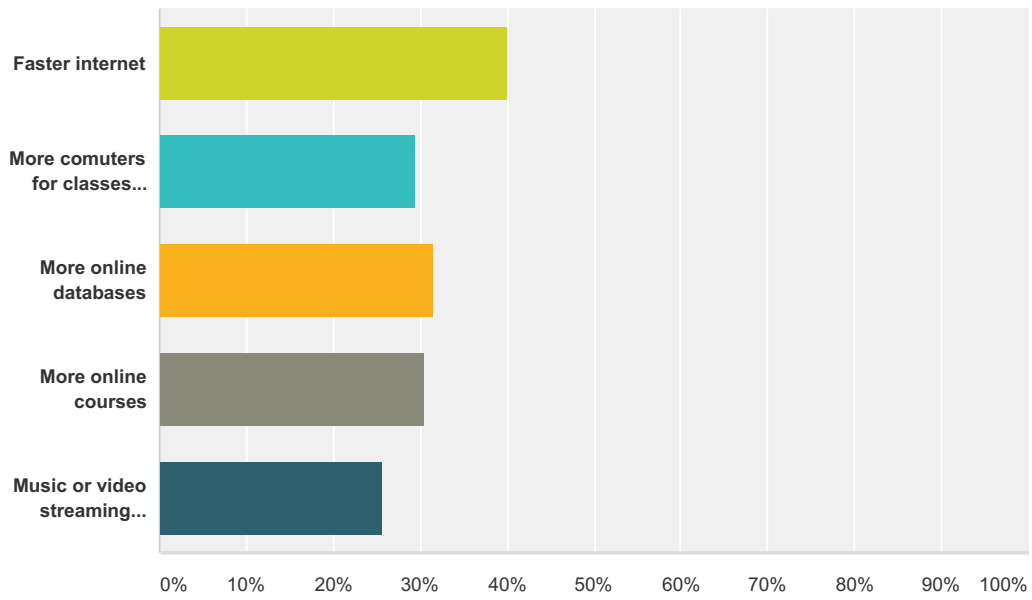
Answered: 102 Skipped: 128



Answer Choices	Responses
More outdoor programs	50.98% 52
More seating	40.20% 41
More tables	20.59% 21
Larger Flower garden	22.55% 23
More trees	33.33% 34
Total Respondents: 102	

Q13 Mark all areas in which you would like to see the library's technology improved.

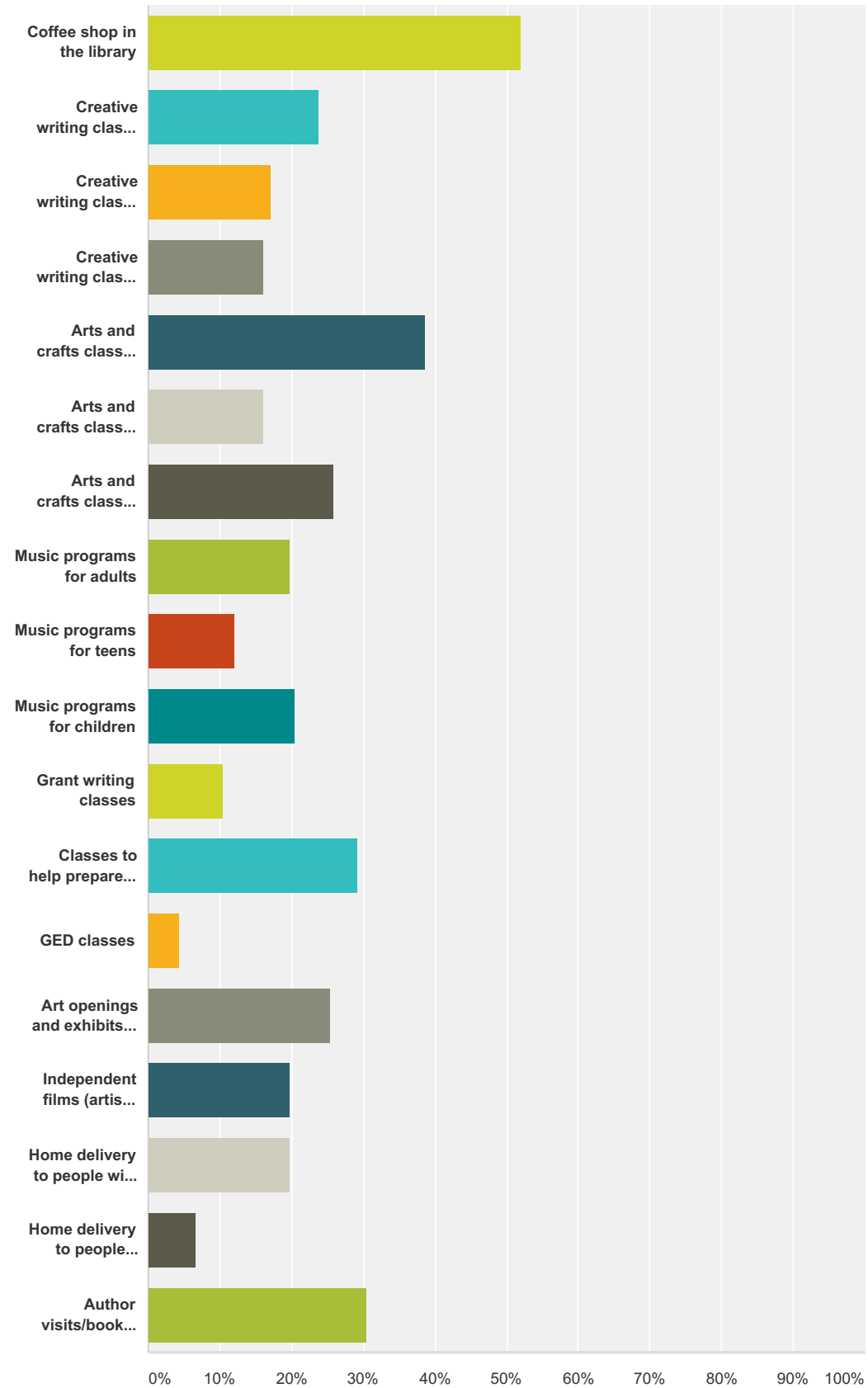
Answered: 105 Skipped: 125



Answer Choices	Responses
Faster internet	40.00% 42
More computers for classes (general computer classes/GED classes)	29.52% 31
More online databases	31.43% 33
More online courses	30.48% 32
Music or video streaming service	25.71% 27
Total Respondents: 105	

Q14 If offered, which of the following programs and services would you or your family use at the library? (check all that apply)

Answered: 181 Skipped: 49

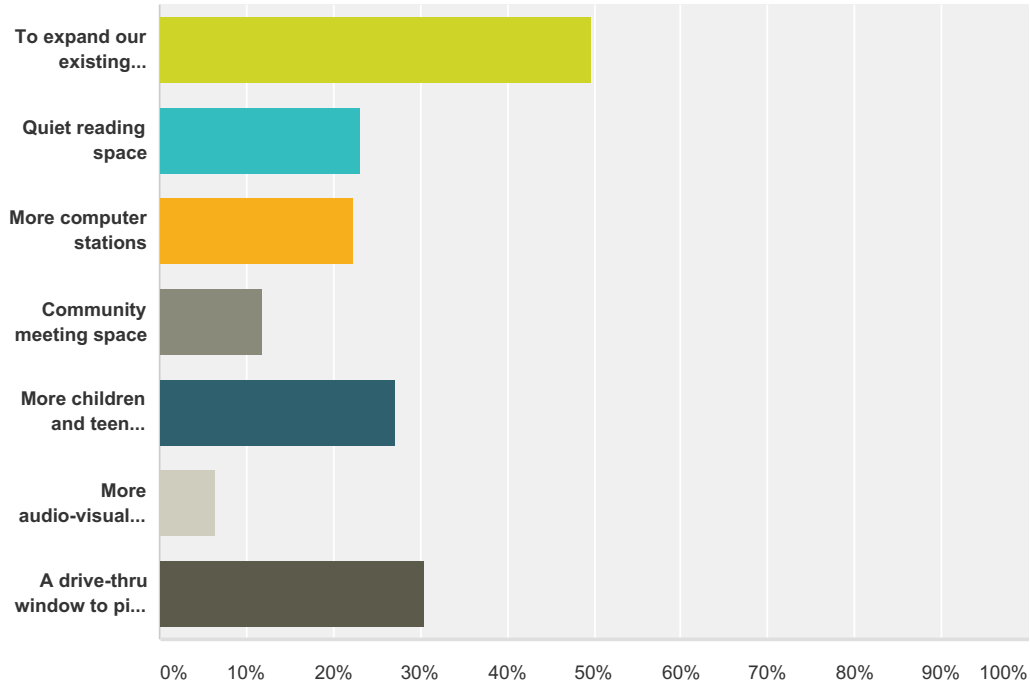


Answer Choices	Responses
Coffee shop in the library	51.93% 94

Creative writing classes or workshops for adults	23.76%	43
Creative writing classes for teens	17.13%	31
Creative writing classes for children	16.02%	29
Arts and crafts classes for adults	38.67%	70
Arts and crafts classes for teens	16.02%	29
Arts and crafts classes for children	25.97%	47
Music programs for adults	19.89%	36
Music programs for teens	12.15%	22
Music programs for children	20.44%	37
Grant writing classes	10.50%	19
Classes to help prepare a resume, start a business, or find a job	29.28%	53
GED classes	4.42%	8
Art openings and exhibits by local artists	25.41%	46
Independent films (artistic or locally made)	19.89%	36
Home delivery to people with a disability	19.89%	36
Home delivery to people without a disability	6.63%	12
Author visits/book signings	30.39%	55
Total Respondents: 181		

Q15 Which of the following services would you like to see expanded to better serve the needs of our growing community?

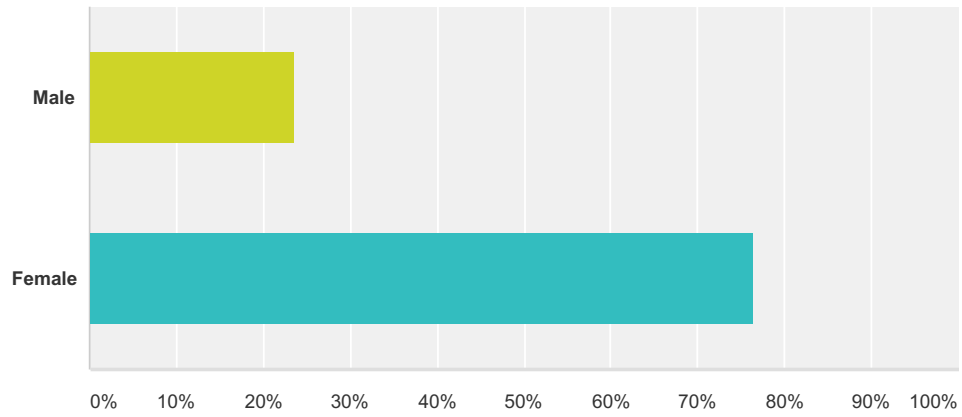
Answered: 125 Skipped: 105



Answer Choices	Responses
To expand our existing library building	49.60% 62
Quiet reading space	23.20% 29
More computer stations	22.40% 28
Community meeting space	12.00% 15
More children and teen activities	27.20% 34
More audio-visual material	6.40% 8
A drive-thru window to pick up requested books	30.40% 38
Total Respondents: 125	

Q16 Your Gender

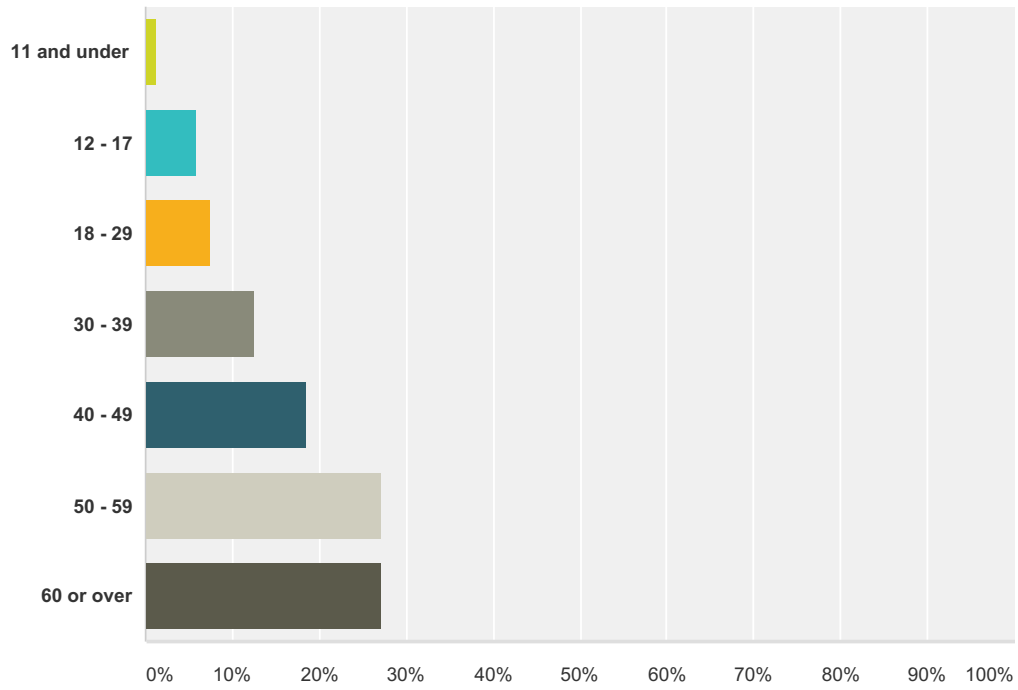
Answered: 225 Skipped: 5



Answer Choices	Responses
Male	23.56% 53
Female	76.44% 172
Total	225

Q17 Your age group

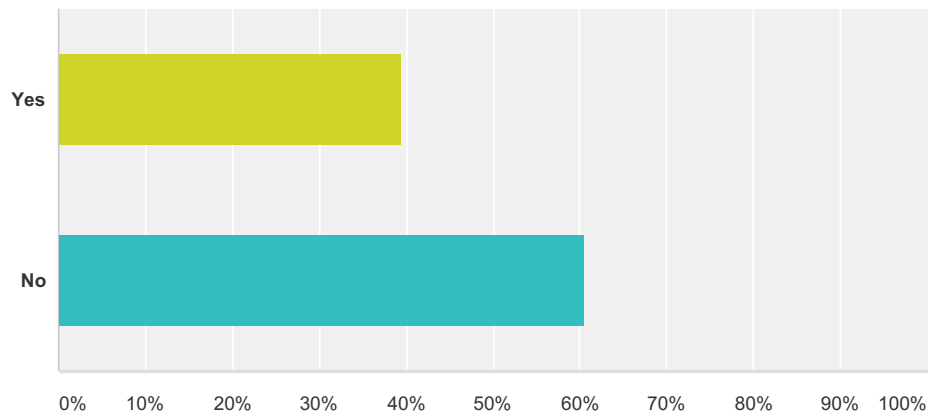
Answered: 225 Skipped: 5



Answer Choices	Responses
11 and under	1.33% 3
12 - 17	5.78% 13
18 - 29	7.56% 17
30 - 39	12.44% 28
40 - 49	18.67% 42
50 - 59	27.11% 61
60 or over	27.11% 61
Total	225

Q18 Are there any children under the age of 18 living in your home?

Answered: 221 Skipped: 9



Answer Choices	Responses
Yes	39.37% 87
No	60.63% 134
Total	221