

Tri-Township Public Library District Homebound Services Policy

The Tri-Township Public Library District offers Homebound services to those patrons residing in the Tri-Township Public Library District. "Homebound" is defined as being generally confined to one's residence either temporarily, due to illness or accident, or permanently, due to disability, age, or other mobility issues. Homebound services are available to any adult patron. In order to qualify for Homebound services, a patron must provide evidence that they cannot reasonably travel to the library in order to benefit from the library and the services it provides.

Homebound services are provided at no cost to the patron. Delivery will be scheduled at the mutual convenience of staff and patron, every two weeks. Homebound patrons will be exempt from overdue fines, but will be responsible for charges from lost or damaged library materials. For the protection of patrons and library materials, items will only be delivered to individuals designated by the patron.

Patrons registered for Homebound services may call or email the library to request specific titles, or request that library staff select materials for them based on reading preferences. The library staff will maintain a reading history of titles previously checked out by the Homebound patron for the purpose of selecting materials.

Patrons requesting Homebound services must provide a safe and appropriate environment for library staff or volunteers, and are responsible for all library materials that are checked out to them. Library staff or volunteers may choose not to enter a home, leave a home immediately, and/or recommend suspension of Homebound services if any of the following conditions exist.

1. Any Person in the home presents threatening, obscene or abusive language, gestures, or images.
2. Any person in the home harasses the library representative.
3. Any person in the home is engaging in illegal activity at the time of service.
4. Any person in the home exhibits signs of illness that may endanger the health of the library representative.
5. The conditions of the home and/or property are unsafe or unsanitary.